

TeleWorship™

Extend the reach of your church and its message
beyond the physical walls of your sanctuary.



TeleWorship is a hosted communications service that makes your church's worship services available and easily accessible to anyone in the world using nothing more than an ordinary telephone or cell phone.

To participate, a listener does not have to have any special equipment, training or access to a computer and the Internet; only a working telephone. TeleWorship makes it easy and convenient for anyone who cannot physically attend your church to participate in live and real-time virtual worship concurrently with that portion of your congregation that is physically present in your sanctuary.

Those wanting to listen to your worship services only have to dial TeleWorship's telephone number from any telephone anywhere in the world and enter an access code. Your dial-in listeners are then placed into a conference call using TeleWorship's carrier-grade conference bridge where they hear your worship services at the same time as those physically present in your

church. Any number of listeners can participate simultaneously. Your entire congregation worships together, both those physically present along with those virtually present.

TeleWorship functions like over-the-air radio broadcasting but without any expensive and geographically-limited air time to buy. Instead, we use the public telephone network to distribute your worship services to any part of the world where people want to listen in.

Your church doesn't have to buy or maintain any specialized equipment or hire special staff to operate the service. TeleWorship does it all for you so you can focus on your ministry and not the technology.

Your church can begin using TeleWorship without risk or any type of long-term commitment. You pay for only the services you actually consume on a minute-of-use basis and we will bill your church at the end of each month for only your actual consumption.

Ideal for Your Shut-Ins

TeleWorship is an ideal ministry for your home-bound, shut-ins and anyone else who physically cannot attend worship. Using TeleWorship, you can provide the comfort of regular and sustained participation in worship, not only to those too infirm to attend, but also to their loved ones and family members who are caring for them. Whether during a short-term hospital stay, a long-term convalescence or a permanent condition, virtual worship that is concurrent with your physically-present congregation can provide an all-important spiritual link among your church and its otherwise absent members.

Many Other Uses

The use of TeleWorship isn't constrained to just applications with your shut-ins. You can also use it for:

- People who are out of town traveling on business or vacation
- Young people away at college or in military service
- Maintaining a link with congregants who have moved away but still wish to worship with you
- Outreach for new prospects



More Uses than Only Worship

The TeleWorship platform isn't limited to only one-way broadcast-type applications either. It can also be used in other applications for highly-interactive two-way teleconferences such as:

- Virtual Sunday School classes
- Virtual Bible study
- Virtual prayer groups

- Virtual small group ministries that can meet via the telephone
- Virtual meetings for church committees, business meetings or Board meetings



TeleWorship can be used in any situation to include people in your activities who otherwise wouldn't be able to participate simply because something prevents their physical attendance.

More than Just Audio

In addition to audio content, TeleWorship can also provide Web conferencing where your users can see pictures, graphics and PowerPoint slides in addition to participating in an audio conference call.

To use TeleWorship's Web conferencing capabilities your remote participants need only a personal computer and an Internet connection. There is no special software to download and install; everything is presented within a standard Web browser. You only have to direct your participants to TeleWorship's Web Conferencing URL where they enter your access code. All of your users are then placed into a virtual meeting room where all of your users see the same graphics, documents, PowerPoint slides and even the desktop applications that you are presenting from your computer.

Audio is presented via TeleWorship's Audio Conference Bridge just as in an audio conference call. Your graphic images and slides are presented live in real time and synchronized with your voice just as if all of your geographically-distributed remote participants were sitting in the same room together. Web conferencing adds a powerful dimension to your event or meeting.

Instant Replay Is Available

You can record an audio or Web conference for replaying to people who couldn't attend your event at the appointed time. Audio conferences

are recorded in WAV files and Web conferences are recorded in Flash files. Both recorded files can be downloaded or sent to you on CD-ROM.

Recorded audio conferences are also saved on our conference bridge so people can dial-in, enter the access code for the recorded event and listen to the replay from their telephones.

Available Whenever You Want

All services are available 24x7 and do not require advanced reservations. You can schedule your own meetings and on-line events when you want; either in advance or even on the spur of the moment without notices. You use TeleWorship when you want and where you want.



Technology in the Service of Ministry

It is our mission to make advanced telecommunication services available and affordable to any size church without limitations or hidden costs. We remove the complexity for both your ministry and your congregants. You simply use the service as a tool for your ministry and leave the rest to us.

A Hosted Service

TeleWorship is a fully hosted and managed service. We provide everything including the network, the entire technical platform consisting of the equipment and software, all maintenance, upgrades and operational staff.

Our technical platform is composed of entirely carrier-grade equipment that is colocated in a major telephone company's central office, operated by senior professional staff and features professional operator support available at the touch of a button.

If anything breaks, we fix it; if anything becomes obsolete, we upgrade it. TeleWorship is available 24 hours a day seven days a week and has reliability in excess of 99.99%.

Everything is complete, included, packaged as a service and is sold by the minute of use.

A No-Risk Free Admission Ticket

Your church can begin using TeleWorship without any financial risk. You can begin with our Free-Admission Ticket program wherein we furnish all of the equipment required and start-up cost and you only pay for the actual minutes of use your church consumes. You are not required to commit to any minimum monthly usage and can cancel the service at any time. There are no activation fees or start-up costs required whatsoever. We even provide technical support and the maintenance or replacement of the equipment if anything breaks.

We believe that all churches will want to begin using TeleWorship on our Free Admission Ticket program to see if their congregations will use the service and to see how effective it is. However, this is not merely an introductory offer; you may stay on this agreement for as long as you wish and without limitation.

High-Volume Discount Plans

For those churches which become high-volume users of TeleWorship, High-Volume Discount Plans are available that will lower the per-minute rate that a church pays for its services. Discounts will be provided to those churches who are ready to make both volume and term-length commitments for TeleWorship services.

Any church's Free Admission Ticket can be upgraded at any time. Of course, there are no penalty fees to upgrade. Upgrading your agreement is entirely optional and exercisable whenever you wish. Your church can begin on the Free Admission Ticket program and either remain on it permanently or upgrade to another plan at any time of your choosing in the future.

Easy to Get Started

You can set up your TeleWorship account on the Free Admission Ticket very easily. To start service, we only require a one-page Service Agreement to cover the service itself and the interface equipment that we provide for installation in your church. Your service will be activated the same day this agreement is received and you can begin using most of the services immediately. You can begin providing Telephone Broadcast services for your worship services as quickly as our interface equipment can be shipped to your church and installed into your sound system.

The Equipment Is Provided For Installation into Your Church

As part of TeleWorship's hosted service concept of providing complete solutions for churches free of hidden cost, we furnish (at our expense) the equipment that is required to interface your church's sound system to our telephone network.

This equipment facilitates our Telephone Broadcasting Service product when used for Virtual Worship Services. Please note that the special interface equipment is only required for our Telephone Broadcasting Service. Our other products and applications do not require special equipment and these products can be used with ordinary telephones and speakerphones that are commonly available.

TeleWorship's Broadcast Origination Device

TeleWorship's Broadcast Origination Device is our flagship equipment configuration. It was custom designed by our own scientists and engineers with the design goal of producing a package that would optimize the audio signals typically found in church environments for carriage over the public telephone network.

The design of the TeleWorship's Broadcast Origination Device came from our extensive experience in Telephone Broadcasting applications. In addition to incorporating our knowledge and experience into the design, we also extensively tested the resulting unit in real-world church environments using live worship services to assure that the equipment yields the best possible results for churches.

TeleWorship's Broadcast Origination Device consists of two components. The first is a microprocessor-controlled telephone base unit that grooms the audio signals for the telephone network and provides the user interface for interacting with the TeleWorship system. The second is a purpose-built audio interface unit that handles the physical and electrical interconnections to the church's sound system. The package, as a whole, has very advanced signal processing features that continuously and dynamically optimize audio quality throughout your worship service.

TeleWorship's Broadcast Origination Device is furnished to all churches of all sizes, no matter how small or large the church's membership and regardless of the amount of the church's anticipated usage. This package is basic to all of

TeleWorship's Telephone Broadcasting Service applications.

Easy to Install

Everything you need to install TeleWorship's Broadcast Origination Device into your church's sound system is included in the box that we will send you. To get started, all you have to provide is a monophonic line-level audio feed from your church's sound system and access to an ordinary telephone line terminated into a standard modular RJ-11 telephone jack that is located somewhere reasonably near your audio mixer. You only have to make two simple plug-in connections using the cables we supply in the package; one to the line-level audio output on your mixer and one to the telephone line.

We also provide a professionally-mastered test CD that will allow your audio engineer to set up the correct levels for the interface and test its operations with your sound system.

Installation only takes minutes. Complete instructions for the physical installation and set up of the package are furnished and technical support is always just a phone call away.

We Maintain the Equipment

To further remove any hidden costs, we maintain the equipment package and will repair or replace it when something breaks. Maintenance is always free for the Broadcast Origination Device. If something ever breaks, we typically send a replacement unit in the mail or by express delivery service to exchange for the broken unit.

Interactive Options Are Also Available

For applications where you require large audiences to hear what remote participants are saying over telephone hook-ups, we can provide optional equipment that will take the sound of your remote participants and input their audio signals into your sound system. Your local audiences can hear and even interact with remote users. This option is ideal for people providing their testimonies from remote locations or for missionaries reporting from the field by cell phones or satellite phones.

This package is available as an upgrade option for a one-time equipment fee. You can start out with the basic broadcasting package and later, if you develop the need for fully-interactive two-way applications, we can add the necessary equipment when you need it.



TeleWorship has a special Free Admission Ticket to get your church started using our service without any risk or commitment.

TeleWorship's Free Admission Ticket

To begin using TeleWorship, all you have to do is sign-up for the service. There are no start-up fees required and no type of activation fees charged to get started. Also, there are no minimum monthly usage requirements to maintain your account and no length-of-term requirements.

You simply use our services when you want and then pay for only the minutes of use that you actually consume. If you don't use the service, you don't owe us anything. If you do use the service, you will pay for only the exact number of minutes that you consume.

We furnish everything you need to get started at our expense, including the technical interface equipment to link your church's sound system to our telephone network.

Your account will have access to all of TeleWorship's products, applications and services. There are no limitations on how you use your account; you even have the ability to set-up an unlimited number of Conference Chairpersons within your church.

We will open your account and complete its set-up and activation on the same day we receive your account set-up documents. You may begin using your account that very same day.

You may keep the account open for as long as you wish or cancel it at any time without further obligation, except for the minutes of use that you consumed prior to canceling your account.

Each month your account is active, we will send you an invoice for only your exact minutes of use consumed during the month. You will have standard net-30 terms on all open invoices.

Your church can begin with the no-risk model and either remain on it permanently or upgrade to a High-Volume Discount Plan at any time of your choosing.

This offer gives your church the opportunity to try TeleWorship without any risk so you can find out how well it fits into your ministry and test how your congregation uses the service. If you try it out, we think you will want to make TeleWorship a permanent part of your regular worship experience.

The Products You Get

Telephone Broadcasting

Perhaps our most exciting product, Telephone Broadcasting allows churches of any size, small or large, to extend participation in worship services beyond the walls of their churches.

Telephone Broadcasting enables people to remotely dial into your worship services live and in real time from anywhere in the world with nothing more than a wire-line telephone or cell phone.

To use Telephone Broadcasting all you have to provide is an audio feed from your sound system and a telephone line; we will do the rest.

The people you want your message to reach only have to dial into a toll-free 800-number from any telephone and enter your Access Code.

Audio from your worship service is transmitted one-way for people to listen using their telephones.

Self-Service Audio Conferencing

One of the ways to make conferencing more affordable to a larger number of churches is to reduce its overall operational costs. We have accomplished this goal by automating the entire conference process. Automation allows us to remove one of the most costly elements in traditional conferencing: the human operator!

TeleWorship's Self-Service Audio Conferencing accomplishes this task by offering all of the features one would find in any operator-assisted conference service while adding features that allow you to conduct and control your audio conferences without the need of using a human operator and the expenses associated with operators.

Our toll-free conferencing allows you to conduct Virtual Sunday School Classes, Virtual Bible Studies or Virtual Church Meetings whenever and wherever you need to, without the requirements of making an advanced reservation. To start a conference, the Conference Chairperson and participants simply dial our 800-number and enter an Access Code. Simple touch-tone commands enable the Conference Chairperson to manage the conference without outside assistance.

Operator-Assisted Audio Conferencing

Despite the cost efficiency of our Self-Service Audio Conferencing product, there will be times when you will simply require traditional Operator-Assisted Audio Conferencing services; times when you will want the human touch.

When you want this personal touch, we have this base covered as well.

For Operator-Assisted Audio Conferencing, we have call centers staffed with professionally-trained English, Spanish and French conference operators standing by to assist you.

Our operators can give your conferences the same professional touch and services that are found in the largest corporations.

Whenever you need the personal touch, we can provide Operator-Assisted Audio Conferencing for both small groups and even have the capacity for large-scale national events.

Self-Service Web Conferencing

Web conferencing is rapidly gaining market leadership acceptance by consumers and becoming a preferred tool for communicating with remote audiences. TeleWorship is pleased to include a comprehensive portfolio of Web applications to enhance your audio meetings.

We offer two versions of our Web conferencing product: Web Lite and Web Pro.

Both are practical and affordable solutions for Web conferencing to audiences of almost any size. The presenter's user interface is intuitive and very little training is required for new users. The Lite version is a cost-effective solution for broadcasting Microsoft PowerPoint™ presentations. The Web Pro version adds the abilities to broadcast other Microsoft Office applications plus desktop sharing and other powerful features to provide a complete professional Web conferencing platform.



The Support Services You Get

Customer Self-Service Web Site Access

Our technical platform features an on-line Customer Self-Service System that allows all of our customers to self-administer all of their TeleWorship-delivered services on a 24x7 basis.

Our Customer Self-Service System is a Web service that can be securely accessed via a standard Web browser and your Account Owner logon credentials. From the Customer Self-Service System portal you can manage and view information about your account on a totally self-serve basis whenever you desire.

You can easily administer your account, add conference chairpersons, download recorded conferences, set up replay access and view and print audio and Web usage reports as well as billing information.

All of the Conference Chairpersons that you set up also have access to our Customer Self-Service System for administering their conferences.

Basically Conference Chairpersons can do everything on the Customer Self-Service Web System that the Account Owner can do EXCEPT set up other Conference Chairpersons and make changes to the accounts department structure. Also, the reports that Conference Chairpersons can generate are restricted to only their usage.

TeleWorship's Moderator Application

TeleWorship's Moderator Application lets you control your conferences in real time using a standard Web browser with Internet access. It requires no plug-ins or applets.

The Moderator Application interface offers a visual, point-and-click alternative to using touch tone commands for controlling your conference. It also provides many capabilities not available through the touch tone commands, and it offers enhanced participant information and control.

For instance, the Moderator Application provides you with direct information in real-time about the people who are currently on-line in your teleconference or Virtual Worship Service.

The Moderator Application also features a personal phone book that you can use to set up conferencing groups. The application allows you to easily start a conference by dialing out to the entire group at once. This is a very useful feature and tool for a Virtual Worship Chairperson with a long dial-out list to manage.

The Moderator interface is typically used by you, as the Conference Chairperson; however, you can delegate this function to someone else, which can help the administration of Virtual Worship Services.

Optional Department Billing

TeleWorship's Operational Support System allows an Account Owner to set up "departments" within a church's account. The number and titles of departments are unlimited and can be set up to mirror your church's existing organizational chart if desired.

When the Account Owner designates a new Conference Chairperson, that account and the charges they incur will be grouped according to the department they are assigned. Department-level reports can be generated in addition to individual reports for Conference Chairpersons or master reports for the whole church. Developing a department structure facilitates budgeting or management review of TeleWorship's charges.

Any department structure that you set up for your church will also be reflected in your monthly invoices. Each usage charge on the invoice will be organized according to the department structure you set up.

Recording and Play-Back Services

Our technical infrastructure has the ability to record and archive both audio-only conferences as well as full Web conferences.

Conference recording services are optional for any conference.

Audio-only conferences are recorded in WAV format and the files can be edited and encoded into any desired format.

Note that the recording of audio conferences is a free service!

Web conferences are recorded in Macromedia Flash format that captures both audio and all on the visuals presented from the presenters' personal computers.

Recorded conferences can be archived and played back as desired on demand. Audio-only conferences can be played back either on the Web as streaming media or played back to any ordinary wire-line telephone or cell phone.

Web conference can be played back as streaming media on the Web.



TeleWorship Price List

The following prices are for TeleWorship's month-to-month Free Admission Ticket Program and do not require minimal monthly usage commitments or any type of term contract. There are no hidden fees or surcharges. Users are billed only for the services consumed. Please note that lower pricing is available through established volume discounts that are available with our High-Volume Discount Plans for those churches who make term and usage commitments for TeleWorship services. If you are interested in these types of accounts, please contact your TeleWorship representative for details.

Telephone Broadcasting

Service	Rate per Minute
Toll-Free Telephone Broadcasting Service	\$0.10
Toll Access Telephone Broadcasting Service	\$0.08
**O Operator Help	no charge

Self-Service Audio Conferencing

Service	Rate per Minute
Self-Service Toll-Free Dial-In Audio-Only Service	\$0.10
Self-Service Toll Access Dial-In Audio-Only Service	\$0.08
**O Operator Help	no charge

Self-Service Web Conferencing

Service	Rate per Minute
Self-Service Web Lite Conference Service	\$0.12
Self-Service Web Pro Conference Service	\$0.18

Other Conference Services

Service	Fee
Recording of Audio Conference Into a WAV File	no charge
Downloading Recorded Files	no charge
Recording of Audio and Web Conference Into a Flash File	\$3.00/min
Audio Playback Services	\$0.10/min
CD-ROM of Audio Conference	\$50.00 + S&H
Transcription Service	Please call
International Toll-Free Access	Please call



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