

When Church Is Needed the Most, Be There with TeleWorship

Use an ordinary telephone to connect your hospitalized, home-bound and other shut-ins to your live real-time worship services.



Sometimes, the people who want to be in church the most simply can't. The people with perhaps the greatest need for continuing participation in congregational worship might not be able to attend church for reasons of health, age or infirmity.

For those who are too ill or infirm to physically attend church, take church to them!

TeleWorship uses ordinary telephone calls to connect your remote congregants to the audio of your live church events. No special equipment, computers or Internet connections are required. Your shut-ins simply dial into the TeleWorship service from any telephone anywhere in the world to hear your worship services live and in real time.

For all of your congregants who are not ambulatory or otherwise lack mobility, TeleWorship can maintain a vital link with your church and its worship services.

Taking Worship to Those Who Can't Physically Be There

These just might be the times when your shut-ins need your ministry and the support of congregational worship the most.

Whether during a short-term hospital stay, a long-term convalescence or a permanent condition, TeleWorship can provide the comfort of regular and sustained participation in the worship services originating from your church.



With TeleWorship, your shut-ins aren't shut out of participating in live congregational worship. All of your congregants who are unable to attend can hear all of your worship services as they occur; live and in real-time. Your shut-ins only have to dial into TeleWorship from any telephone or cell phone to be placed into a virtual meeting space that is created for your church within the TeleWorship system. Any number of simultaneous incoming callers can be accommodated and hear your church events as they occur.

TeleWorship Is an Effective Long-Term Shut-In Ministry

TeleWorship can provide your church with an effective and inexpensive ministry for your shut-ins.

We provide the complete equipment package, managed communication services, sets of instruction, volunteer guidelines and fund-raising templates for starting a shut-in ministry immediately.

TeleWorship's pre-packaged ministry allows you to start serving your shut-ins immediately. As you gain experience, TeleWorship is also flexible enough for you to easily customize our tools so you can build your own ministry that will be unique to your particular church.

Ideal for Seniors in Nursing Homes

TeleWorship is particularly well-suited for the senior members of your congregation that are now in nursing home or those who have lost their mobility.

Since computers and the Internet are not required, TeleWorship is refreshingly easy for your seniors to use by simply dialing a telephone number from any readily available telephone.



TeleWorship quickly becomes part of seniors' Sunday morning routine when alone. Also, some seniors have used speakerphones to create a small group by inviting others in their homes to listen to their TeleWorship services together. Similarly, couples have used TeleWorship to continue worshipping together when one or both of them can no longer physically come to church.

TeleWorship Helps Relieve the Isolation of Long-Term Confinement

The feeling of loneliness and isolation that comes from being confined to a hospital, nursing home, hospice or even a protracted illness at home can be alleviated if they can still regularly participant in worship services from the confines of their sick beds.



Augment Your Pastoral Visits

TeleWorship is not intended to replace your regular pastoral visits to your shut-ins. Instead, it is meant to augment and extend your regular personal contacts and those of other members of your church. Added to personal visits, TeleWorship multiplies the effectiveness of your total ministry efforts by providing many additional hours of meaningful interactions with your shut-ins.

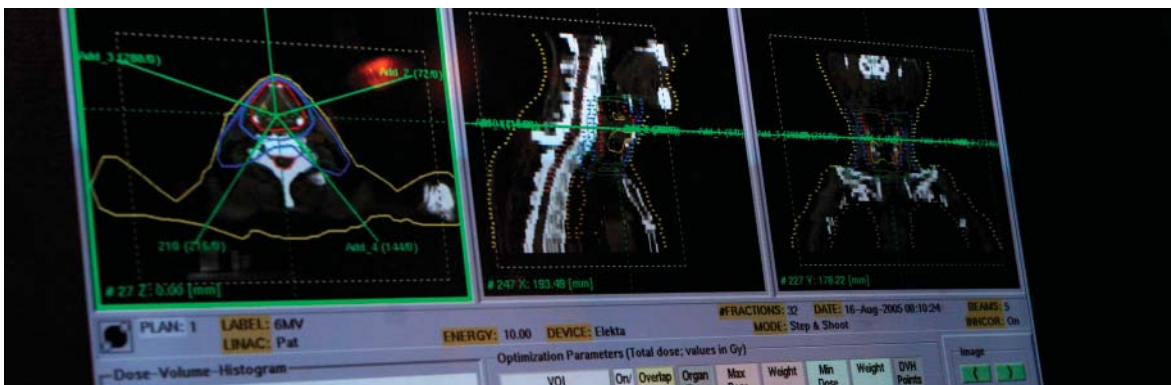
Reach More than Just Your Shut-Ins

These can be very trying times not only for the person who is ill but for their families and care-givers as well. The patients may be getting the best of care but what about their loved ones who attend them? Who helps those in the waiting room? Who cares for the care-giver?

Your TeleWorship ministry can not only reach those too ill or infirm to attend church but also their loved ones in attendance who can't get to church themselves.



Since no special equipment is required for your callers, simple access to a working telephone turns a waiting room into a chapel. TeleWorship can be called from anywhere as a simple outgoing toll-free telephone call; patient rooms, waiting rooms, hospital lobbies, etc. Of course, cell phones can be used too.



True Congregational Worship

TeleWorship is conducted live and in real-time, concurrent with your physically-present congregation in church. Instead of merely listening to a tape or CD after the fact, your shut-ins are participating in live congregational worship. This provides a vital spiritual link among all of your congregants, including those worshipping at a distance who would otherwise be absent.



Your church services are carried instantaneously as they happen. Your remote listeners will hear your worship service simultaneously with the rest of congregation in your sanctuary. The only thing separating all of your concurrent worshippers is distance, not the mutual participation in congregational worship.



Importantly, the TeleWorship-provided contact helps continue the bonds among your entire church and your shut-ins. Your shut-ins continue to have a sense of still belonging to your church family and its worship congregation.

Virtual Worship Is Very Real!

Don't let the term fool you; "virtual" can still be very real in these circumstances when your shut-ins would not otherwise be able to participate in worship services.

If your shut-ins are physically incapable of attending and have no alternative, virtual presence is far better than no presence at all. TeleWorship is the next best thing to being there.

The TeleWorship Experience

Your end user does not need any special equipment, PC or Internet connection. Any working telephone anywhere in the world will provide instant access to TeleWorship.

To participate in TeleWorship, your remote users only have to dial Teleworship's access number from any telephone or cell phone.



For use in North America, a toll-free access number is provided. For international use from anywhere in the world, a toll-based number is also provided.

Each incoming call is answered by TeleWorship's auto-attendant which then prompts the caller to enter the access code that we assign to your church.

The caller is then placed into a live conference call that we set up just for your church. The audio of your church's live worship service or other church event is carried simultaneously to all callers. Your callers hear everything at the same time as your physically-present congregation.

That's all there is to it; it's that simple.

Why the Telephone?

The TeleWorship system uses the public telephone network to join remote participants into your worship services or other church events.

Not only is the telephone the most ubiquitous telecommunication device on the planet, it is also universally accessible. Almost everyone has access to a telephone. Also, people of all ages already know how to use telephones without any special training, equipment or personal computers.



Importantly, cell phones allow your congregants to join into your worship services while they are mobile which means worship can be heard at any time and from anywhere, even when traveling.

Since all of the telephone systems of the world are interconnected, TeleWorship can make your worship services available to anyone in the world.

Synergistic With Other Media

Even churches that use over-air broadcasting and streaming media will find TeleWorship an important addition to their media mix.

TeleWorship can serve people outside of the reach of any broadcast station or network. Also, since streaming media requires a computer and an Internet connection, TeleWorship can serve people who don't have or use computers (such as many seniors) and those away from their computers while traveling and mobile.

TeleWorship does not compete with other forms of media; instead, TeleWorship adds synergistic value to all other media.

Originating a Church Event

TeleWorship puts the audio from your church events into a telephone-based communication service that can be simultaneously accessed by multiple callers using ordinary telephones and cell phones.



When you are ready to originate an event, first send your church's audio signal to our origination device that we locate in your church. Then, dial into the TeleWorship system and open the event with an authorization code that we assign your church. After that, all callers dialing into the system using your assigned access code will be placed into a live audio conference and will hear the audio from your church event.

Dial-In or Dial-Out, You Choose

The TeleWorship operates by default in a fully-automated dial-in mode without the need for conference operators. Callers simply dial the TeleWorship access number and enter your church's access code to hear any of your church events carried on TeleWorship. Dial-in works for the vast majority of people. However, some of your shut-ins may require the additional support of someone dialing out to them. In these cases, we provide dial-out tools that make it possible for church volunteers to place calls to your shut-ins, greet them personally and then join them into your worship services.

TeleWorship Is Available Whenever Needed

All TeleWorship services are available 24x7, including all holidays.

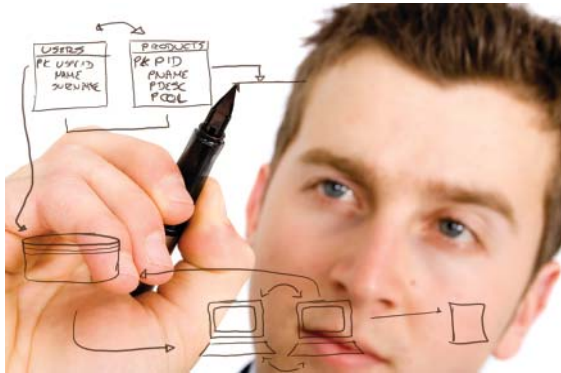
TeleWorship does not require advanced reservations or operator assistance to use. You can schedule your own events when you want; either in advance or even on the spur of the moment without notices.

You use TeleWorship when you want, how you want and where you want.

Technology in the Service of Ministry

It is our mission to make advanced telecommunication services available and affordable to any size church without limitations or hidden costs.

We remove the complexity for both your ministry and your congregants. Both our highly talented design and operations staffs make things as simple as possible. You simply use the service as a tool for your ministry and leave the rest to us.



Everything you need to begin the use of TeleWorship immediately is furnished. Everything you need is provided as part of the package and there is nothing extra you have to purchase.

Many Other Uses In Churches

The use of TeleWorship isn't constrained to just applications with your shut-ins. You can also use it for:

- People who are out of town traveling on business or vacation
- Young people away at college or in military service

- Maintaining a link with congregants who have moved away but still wish to worship with you
- Outreach for new prospects
- Virtual small group ministries that can meet via the telephone
- Virtual meetings for church committees, business meetings or Board meetings

TeleWorship can be used in any situation to include people in your activities who otherwise wouldn't be able to participate simply because something prevents their physical attendance at a church event.

Getting Started

As part of the complete turn-key package provided by TeleWorship, we will supply your church with all of the equipment you will need to interface TeleWorship to your church's existing sound system.

All you need to provide is a monophonic audio output from your church's sound system and a standard telephone line near your audio mixer for our interface. We provide everything else.



We will send you everything you need to interface to TeleWorship. Hook up is simple and straight forward and you will only need a couple of minutes to complete installation.

The TeleWorship Service

TeleWorship provides your church with a powerful but simple to use system on a turn-key basis. We provide everything including the network, the entire technical platform consisting of the equipment and software, all maintenance, upgrades and operational staff.

TeleWorship is a fully hosted and managed service. We purchase, operate and maintain all of the technical and support infrastructure so you don't have to be burdened with running the system. Everything is operated by trained and experience professionals around the clock.

The entire TeleWorship system is designed to operate at the telco standard of 99.999% reliability. It was also designed to accommodate carrier-grade capacities and call loadings of tens of thousands of simultaneous calls.

TeleWorship's entire technical infrastructure is high-capacity carrier-grade equipment that is located within the Central Offices of a Region Bell Operating Company. It is fully redundant, secure and power protected.

All network connections are path-diverse and multi-homed. Telephone trunk lines into the system are carried on self-healing SONET circuits for reliability. TeleWorship is interconnected with all major telecommunications carriers and can be accessed from any telephone in the world.

All of your TeleWorship-carried worship services are point-to-multipoint capable and can accommodate any number of remote participants in the same worship service.

Your services can be carried as one-way listen-only broadcasts or as fully interactive virtual meetings in which your remote participants can speak as well as listen. You can even toggle between the two modes in the same on-line event.

All TeleWorship calls are supported by multiple-language conference support operators, if they are ever needed, who are available to help any caller at any time.

TeleWorship provides a real-time Moderator application to manage your online church events via any web browser and Customer Self Service website for usage statistics and managing your access codes.



Getting Started Is Easy; Set-up and Equipment Are Free!

To begin using TeleWorship all you have to do is sign up on our Free Admission Ticket program. There are no financial risks to your church. There are no up-front activation fees of any kind to pay, no long-term contracts to sign and no volume commitments to make. Simply use the system as you see fit; for as little or as much as you like.

TeleWorship will provide the entire technical system on a turnkey basis. We will even provide, free of charge, the audio interface equipment and a special origination device that will be placed on-site in your church, including training on its use and technical support. We will also provide the maintenance of the on-site equipment; if something breaks, we will send you a replacement without charge.

The TeleWorship business model is very simple; you pay nothing for set-up, you use the system as you see fit and pay only for the actual number of minutes that you consume. You always remain in full control of which church services you make available on TeleWorship. Carry only your prime Sunday service or every event at the church throughout the week. You also control the duration of each event you carry on TeleWorship. We will also provide a Web site where you can track your usage of each event and can see who is dialing in, complete with their incoming Caller ID.

At the end of the month, you will be billed for only the exact number of cumulative minutes you actually used. If you don't use TeleWorship in any particular month, you will owe nothing!

The Cost: 10-Cents per Minute for Most Users

Everything is included in one simple charge. For people using our toll-free access, you pay 10-cents per user-minute of use. For people using our toll access, you pay 8-cents per user-minute of use. In both cases you only pay for the minutes you actually consume. All calls are rounded off to the nearest tenth of a minute of use. There are no hidden costs, no monthly minimums, no surcharges and no per-call fees added.

High-Volume Discount Plans Are Available

When you become a high-volume user, we can furnish a High-Volume Discount Plan where you will benefit from reduced per-minute charges in exchange for volume and term commitments. However, you will never be required to change your plan and can remain in the no-risk arrangement for as long as you wish. You upgrade only when you're ready.

Fund-Raising Templates Are Available

TeleWorship services for shut-ins are easily recognized by congregations as a worthy cause. In almost all churches that use TeleWorship, the cost of providing the service is supported by certain obvious constituencies within the church. Often, a single group or family will underwrite the entire cost of providing the service. If needed, TeleWorship can provide fund-raising templates to assist a church in developing the support for a TeleWorship ministry.

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